



CANCELLATION AND REFUND POLICY



Once the work has started, we will not issue reimbursements due to the nature of the job.

The client can stop using the service anytime, but if they do so within the current month, they won't receive a refund.

The client must deliver a written notice, which may be emailed or texted. No prorated payouts will be permitted, even though the future payment will be stopped in this instance.

No refund will be given if the client disregards TPR's recommendations and approvals for particular adjustments ("White Hat" only), such as SEO research techniques, content changes, keyword optimization, webpage analysis techniques, website connectivity, and structure.

No refund will be given if a client hires another SEO company or manages SEO on their website concurrently with our contract period.

A refund will not be given if the client fails to provide the required web access for SEO purposes or if the client's website is inactive or not functioning properly.

Pay will only be reimbursed once the customer approves the mock-up drawings and the project enters the testing phases.

We strictly do not accommodate cancellations for specific event-related services that our sales team has arranged.

These are only available temporarily, and cancellations require at least 30 days' notice.

Although packages for web marketing and optimization for search engines (SEO) are non-refundable, the client may cancel by giving written notice 15 days in advance.

We do not reimburse monies or payouts for projects that have been idle, ignored, or empty for longer than 30 days.